

30 January 2017

Mr. Thomas Hart
Executive Director, Williamsport Regional Airport Suite 204
700 Airport Road
Montoursville, PA 17754

SUBJECT: An Unparalleled Act of Kindness by Irvin Temple

Jon
Dear Mr. Hart,

Saturday Evening, January 21st, proved to be quite an eventful travel adventure for me. I was in Philadelphia scheduled to fly into State College. The American Airlines plane took off for State College (SCE) and was unable to land due to dense fog conditions so we returned to Philadelphia. I was able to get a standby seat on the flight to Williamsport (IPT) at 2100 hours. At departure, my wife called Travelocity and scheduled a rental car through Budget. She made a second call to confirm and notify them that the plane was slightly delayed. We landed at IPT at 2206 hours.

After disembarking, I approached the Budget desk to find it unoccupied, but both computers still on and running. No agent ever returned. I saw this gentleman checking the baggage delivery area so I approached him and asked if he knew where the Budget agent might be. He came to the desk, went outside, checked the car wash area and searched the entire airport facility certain that the agent was still there. As time went by, the airport emptied completely. He came back and said the least I can do is take you to State College and he did!

So, on a foggy Saturday evening Irv Temple offered a total stranger a ride 70 miles to State College in his personal vehicle. During our travels together, it turned out that Mr. Temple and I were both stationed in the Army in Germany during the 1970s. His lifelong dream was to be a fire fighter and the current position at the airport has fulfilled this dream.

This act of kindness spoke volumes to me and is a testimony of how great employees step up and made the Greater Williamsport Airport Authority proud. I tip my hat to your efforts and more importantly recognize what a great outstanding employee that you have in Mr. Temple.

Please again give him my heartfelt ----Thank You.

Warmest regards,



Donald W Wells, DDS
Colonel, US Army (retired)